

Customer Service



Manufacturer of Equipment for the Concrete Industry

Our Customer Service

An experienced team at your disposal

Committed in a quality and continuous improvement approach, we have always invested in human resources and technical means with the view to assisting you with the best operation of your equipment. In view of providing you with a quality of service ever-more efficient and suitable for your requirements, we are pleased to introduce you the new organisation of our department.

Customer Service of Quality

Ensured by skilled, specialised and impassioned technicians



Mathieu Leboucher

*Customer-Service Manager
m.leboucher@quadra-concrete.com*



Yoann Lainé

*Technician
y.laine@quadra-concrete.com*



Sandie Bajoux

*Customer Service Assistant
s.bajoux@quadra-concrete.com*



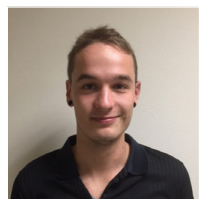
Marc Lapiam

*Technician
m.lapiam@quadra-concrete.com*



Raphaël Sengler

*Spare parts supervisor FR/EX
r.sengler@quadra-concrete.com*



Kevin Verchere

*Technician
k.verchere@quadra-concrete.com*



Corentin Allard

*Technician
c.allard@quadra-concrete.com*



Basile Vullierme

*Technician
b.vullierme@quadra-concrete.com*



Jérôme Gravier

*Technician
j.gravier@quadra-concrete.com*



A team based worldwide

Some technicians are based in Europe, Americas, and Middle East to operate directly in these areas.



Christopher Dupont

Technician

dupont.christopher.74@gmail.com

+1 602 596 03 18

+33 6 84 44 30 28

- Latin America



Pierre Hokayem

Technician

p.hokayem15@gmail.com

+966 54 79 21 683

- Middle East



Andrei Sumuciuc

Technician

andreisumuciuc@gmail.com

+407 32 32 34 87

+55 11 964 122 828

- Latin America
- South America



CONTACTS CUSTOMERS SERVICE

HOURS

Monday to Friday

8:30 - 12:00 am / 1:30 - 6:00 pm

The membership holders have the following extension

Monday to Friday: 6:00 am to 9:00 pm



+33 4 50 03 92 11



+ 33 7 60 58 47 68



SAVQUADRA